

University of Kentucky College of Dentistry

Patient Rights and Responsibilities

“The College of Dentistry is committed to providing patient-centered, comprehensive, high quality dental care. This means we will inform you of all of your oral health needs including diagnosis and conditions and present all treatment options that can be provided in the student clinic. We will answer all your questions and help you make treatment decisions that satisfy your oral health needs and fit within your budget.”

You have the right to:

- Considerate, respectful and confidential treatment
- Continuity and completion of treatment
- Access to complete and accurate information about your condition
- Advance knowledge of the cost of treatment, explanation of your treatment fees and informed consent to treatment
- Explanation of recommended treatment, treatment alternatives, the option to refuse treatment, the risk of no treatment and expected outcomes of treatment
- Emergency, incremental and total patient care
- Treatment that meets the standards of care in the profession
- Access to a patient advocate

Your responsibilities include:

- Providing accurate and complete information about your medical history
- Questioning treatment or instructions you do not understand
- Keeping scheduled appointments and providing at least 48 hours’ notice if you need to cancel appointments
- Providing information about payment for services and working with the College of Dentistry to ensure that financial obligations are met